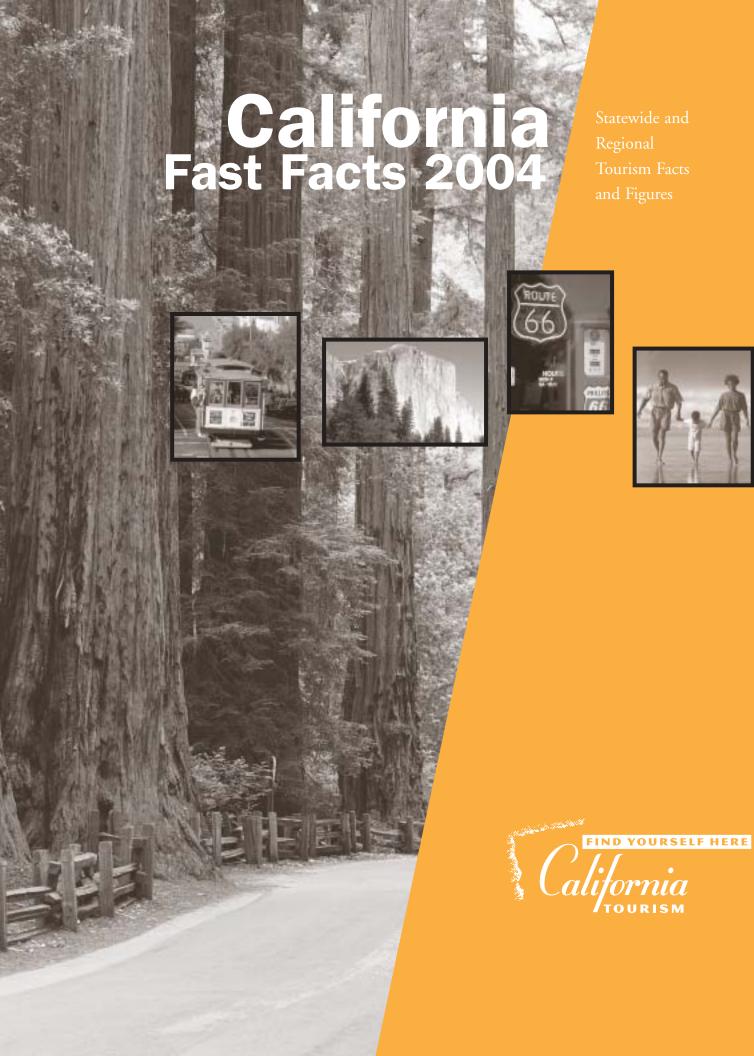


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California Tourism is a joint marketing venture of the California Travel and Tourism Commission and the Business, Transportation and Housing Agency, Division of Tourism.

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Additional cover photos by photographer Robert Holmes/California Tourism: San Francisco Cable Cars; Yosemite National Park; Route 66 Museum, Rancho Cucamonga. California beach.

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Executive Summary

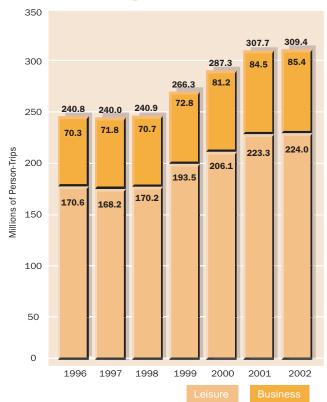
- California was the destination of an estimated 309 million domestic travelers and approximately 7 million international travelers in 2002.
- Californians themselves are the mainstay of the state's travel and tourism industry, comprising 86 percent of in-state domestic travel, or 265 million person-trips. Out-of-state visitors account for 44 million person-trips.
- California's share of the domestic travel market in 2002 was 11.5%, making it the most visited state in America.
- California receives 21% of all overseas tourism to the United States.
- California hosts almost 4.1 million overseas visitors each year. The top five overseas visitor market countries are the United Kingdom, Japan, Australia/New Zealand, South Korea, and Germany.
- Travel by car is the most popular mode of transportation among California travelers, followed by air travel, with bus and train use third.
- Los Angeles County receives the most domestic tourism in the state. 52.9 million person-trips took place in and through Los Angeles County in 2002.
- Travel and tourism expenditures in 2003 amounted to an estimated \$78.2 billion, provided employment for 894,000 Californians (including employees as well as sole proprietors), and generated \$5.0 billion in tax revenue.
- Travel and tourism is the fourth largest employer in California, following professional and technical services, health care and construction. The industry employs more persons than information or electronics.
- Dining, shopping and entertainment are the most popular expenditure based activities among California travelers.
 Sightseeing, followed by visiting theme and amusement parks, and beach and waterfront activities, are the most popular recreational pursuits.
- Tourism helps diversify and stabilize rural economies. On the average, each California County earns approximately \$1.3 billion per year in direct travel expenditures by visitors.

Total Travel To and Through CA, 2002



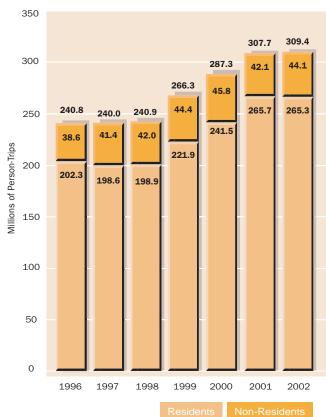
p=preliminary Sources: D.K. Shifflet & Associates, Ltd., CIC Research, Inc. and California Tourism

Business and Leisure Travel To and Through California



Source: D.K. Shifflet & Associates, Ltd.

Resident and Non-Resident Travel To and Through California



Source: D.K. Shifflet & Associates, Ltd.

Overseas Visitors to California

Overseas Country of Residence	2002	2003p	% change 02/03
Total Overseas	4,053,000	3,850,000	-5%
Japan	653,000	568,000	-13%
United Kingdom	660,000	680,000	+3%
South Korea	256,000	179,000	-30%
Germany	236,000	245,000	+4%
Australia/New Zealand	256,000	256,000	0%

Source: CIC Research, Inc.; California Tourism

Overseas travel to the United States and California is influenced by:

- The economic stability and prosperity of the home country of a traveler.
- Perceptions of air travel risks such as war and terrorism.
- Foreign exchange rates.
- Air fare, capacity and routes.
- The popularity of Foreign Individual Travel (FIT); individuals who prefer to travel on their own, rather than as part of a tour group, are able to plan their trips with faxes, direct reservation systems, and use of the Internet.
- America's, and particularly California's, image as the center of pop culture and the business world.

States of Origin

California's bordering states and Mexico generate the preponderance of inbound travel. Border crossing figures for Mexico are based on *all vehicular traffic* across the border, and do not exclude drive through traffic or trips of less than a day's duration.

Border Crossings, 2002 vs. 2003

	# of FY 2001/02 crossings	# of FY 2002/03 crossings	% change 01/02
Mexico	52,184,637	55,998,540	+7.3%

Source: Office of Homeland Security

Visitors from other states that took vacations or other types of trips in California are as follows:

Top Originating States (Millions of person-trips)

	2001 Volume	2002 Volume
Nevada	5.6	6.1
Arizona	5.0	4.8
Texas	4.0	3.6
Washington	2.5	3.4
Oregon	2.7	3.0

Source: D.K. Shifflet & Associates, Ltd., 2003

The Economic Impact of Travel

The travel industry is a major component of California's economy and a primary industry in many local communities. Spending by travelers originating in domestic and international markets generates sales for many different types of businesses in the state, employment for hundreds of thousands of residents, and substantial tax revenues for the state and for local jurisdictions. Since 1992, travel spending has grown an average of 2 percent per year in constant, inflation-adjusted dollars.

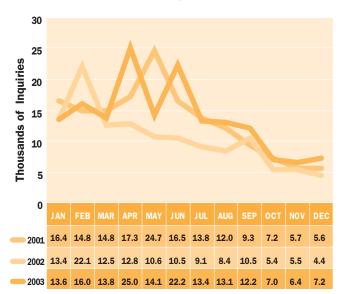
During 2003, preliminary estimates show that travelers to California contributed an estimated \$78.2 billion to the state economy. This spending directly supported 894,000 jobs with total earnings of \$25.9 billion and generated \$5 billion in state and local tax receipts. On average, every \$87,440 of travel spending supported one job in California.

California Travel Impacts, 1992-2003p

Year	Spending (\$Billion)	Earnings (\$Billion)	Jobs (Thousand)	Local	ax Receipt State (\$Billion)	Total	
1992	50.0	16.4	779	1.0	2.0	3.0	
1993	51.5	16.7	783	1.0	2.0	3.1	
1994	53.2	17.3	811	1.1	2.1	3.2	
1995	55.9	18.0	826	1.2	2.2	3.4	
1996	60.6	19.3	860	1.3	2.4	3.7	
1997	65.4	20.8	899	1.5	2.6	4.1	
1998	67.4	22.1	900	1.6	2.7	4.3	
1999	72.1	23.6	938	1.7	2.9	4.6	
2000	77.6	25.1	950	1.8	3.1	4.9	
2001	75.6	24.6	886	1.7	3.0	4.7	
2002	74.5	24.6	868	1.7	3.0	4.7	
2003p	78.2	25.9	894	1.8	3.2	5.0	
Annual Percentage Change							
1992-03	3p 4.1	4.2	1.3	5.3	4.3	4.6	
2002-03	3p 5.0	4.9	3.0	6.0	5.7	5.8	

Estimates for 2003 are preliminary. All previous estimates have been revised. Details may not add to totals due to rounding. Source: Dean Runyan Associates

California Tourism Visitor Inquiries, 2001-2003

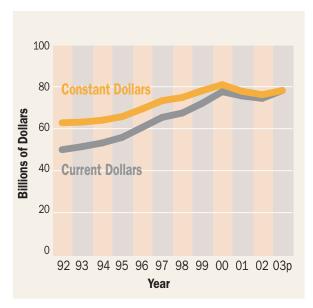


California Travel Impacts, 1992-2003p

	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003p
Visitor Spending by Type of Traveler A	Billion)											
Hotel, Motel, B&B	19.4	19.7	20.2	21.5	24.0	26.9	29.1	31.7	34.4	33.1	32.7	35.2
Private Campground	1.6	1.6	1.8	1.8	2.0	2.4	2.1	2.3	2.5	2.6	2.5	2.6
Public Campground	0.4	0.4	0.4	0.4	0.4	0.4	0.4	0.4	0.5	0.5	0.5	0.5
Private Home	6.3	6.6	6.8	7.0	7.3	7.6	7.7	8.1	8.6	8.5	8.6	9.0
Vacation Home	2.4	2.4	2.5	2.5	2.6	2.7	2.7	2.8	2.9	3.0	3.1	3.2
Day Travel	12.0	12.3	12.7	13.2	14.3	15.4	16.0	17.1	18.2	17.1	17.2	18.3
Spending at Destination	42.1	43.0	44.3	46.4	50.5	55.4	58.0	62.4	67.1	64.8	64.6	68.8
Visitor Spending by Commodity Purcha	sed (\$Bil	lion)										
Accommodations	7.1	7.3	7.6	8.0	8.9	9.9	10.6	11.5	12.6	12.1	11.6	12.1
Food & Beverage Services	10.8	10.9	11.2	11.7	12.6	13.9	14.7	15.7	16.4	15.9	16.5	17.5
Food Stores	1.5	1.5	1.6	1.7	1.8	2.0	2.1	2.2	2.3	2.3	2.3	2.5
Ground Tran. & Motor Fuel	5.7	5.7	5.8	6.0	6.5	7.0	6.7	7.6	9.0	8.5	8.0	9.7
Recreation, Entertainment	7.8	8.1	8.3	8.8	9.5	10.4	11.0	11.8	12.4	12.0	12.3	12.9
Shopping	9.2	9.5	9.8	10.3	11.2	12.2	12.8	13.7	14.4	13.9	13.8	14.0
Spending at Destination	42.1	43.0	44.3	46.4	50.5	55.4	58.0	62.4	67.1	64.8	64.6	68.8
Total Direct Travel Spending (\$Billion)												
Visitor Spending at Destination	42.1	43.0	44.3	46.4	50.5	55.4	58.0	62.4	67.1	64.8	64.6	68.8
Air Transp. & Travel Services	7.9	8.4	8.8	9.5	10.1	10.0	9.4	9.7	10.5	10.8	9.9	9.4
Total Direct Spending	50.0	51.5	53.2	55.9	60.6	65.4	67.4	72.1	77.6	75.6	74.5	78.2
Travel-Generated Earnings by Industry	(\$Billion)											
Accommodations & Food Services	6.8	6.9	7.1	7.4	8.2	9.0	9.8	10.6	11.5	10.9	11.3	12.2
Arts, Entertainment & Recreation	3.9	4.0	4.1	4.3	4.7	5.1	5.4	5.8	6.1	5.9	6.0	6.3
Retail (incl. Motor Fuel)	1.5	1.6	1.6	1.7	1.7	1.9	2.0	2.1	2.2	2.3	2.3	2.4
Air Transportation	2.7	2.7	2.8	2.8	2.9	2.9	2.9	3.0	3.0	3.2	3.0	2.8
Travel Arrangement Services	1.3	1.3	1.4	1.5	1.5	1.6	1.7	1.7	1.9	1.8	1.7	1.6
Auto Rental & other ground tran.	0.3	0.3	0.3	0.3	0.3	0.3	0.4	0.4	0.4	0.4	0.4	0.4
Total Direct Earnings	16.4	16.7	17.3	18.0	19.3	20.8	22.1	23.6	25.1	24.6	24.6	25.9
Travel-Generated Employment by Indus	try (Thou	sand Job	s)									
Accommodations & Food Service	387.3	392.2	401.9	411.9	437.1	456.2	466.1	489.6	505.1	463.5	465.8	492.3
Arts, Entertainment & Recreation	196.4	196.4	209.0	211.9	220.5	236.7	230.5	241.5	239.6	223.4	216.3	220.8
Retail (incl. Motor Fuel)	78.8	79.4	81.5	83.8	83.2	86.0	85.6	87.4	85.6	85.2	83.0	84.6
Air Transportation	58.4	57.9	58.0	57.0	58.2	57.7	56.8	58.1	58.6	56.9	49.3	44.4
Travel Arrangement Services	44.6	43.7	46.3	46.3	45.2	46.2	45.3	45.2	44.8	42.1	38.7	36.4
Auto Rental & other ground tran.	13.5	13.6	14.6	14.8	15.3	16.4	16.2	16.4	16.7	15.3	15.0	15.8
Total Direct Employment	779.0	783.2	811.3	825.7	859.6	899.2	900.5	938.1	950.3	886.4	868.1	894.2
Tax Revenues Generated by Travel Spe												
Local Taxes	1.0	1.0	1.1	1.2	1.3	1.5	1.6	1.7	1.8	1.7	1.7	1.8
State Taxes	2.0	2.0	2.1	2.2	2.4	2.6	2.7	2.9	3.1	3.0	3.0	3.2
Federal Taxes	2.8	2.8	2.9	3.1	3.3	3.5	3.5	3.7	4.0	4.1	4.1	4.2
Total Direct Tax Receipts	5.8	5.9	6.1	6.5	7.0	7.5	7.8	8.3	8.9	8.9	8.8	9.2

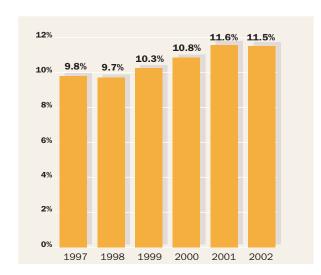
Note: Total earnings include wage & salary disbursements, other earned income and proprietor income. Employment includes payroll employees and proprietors. Estimates for 2003 are preliminary (p). Local tax receipts include transient occupancy taxes and local sales taxes. State tax receipts include state sales taxes, motor fuel tax, and personal and corporate income taxes. Property taxes are not included. These estimates supersede all previous estimates released by the California Technology, Trade and Commerce Agency. Details may not add to totals due to rounding. Source: Dean Runyan Associates

California Travel Spending in Current and Constant Dollars, 1992-2003p



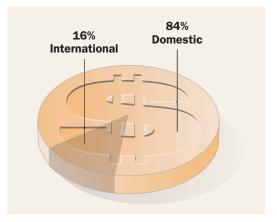
Note: Constant dollar travel spending deflated by composite of CPI-West Urban price indices and room rates reported by Smith Travel Research. Source: Dean Runyan Associates

California's Share of the U.S. Travel Market, 1997-2002



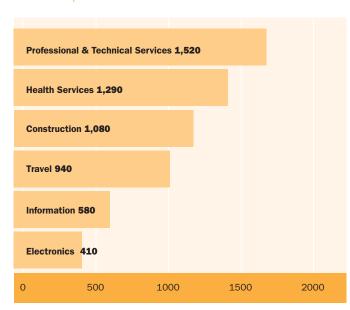
Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic vs. International Spending, 2003 (Percent of destination spending)



Note: International air fares not included. Source: Dean Runyan Associates, Bureau of Economic Analysis and International Trade Administration, U.S. Department of Commerce

Industry Employment in California, 2002



Professional & technical services corresponds to NAICS Sector 54, Health Services – NAICS subsectors 621, 622, 623; Construction – Sector 23, Information – sector 51, Electronices – subsectors 334 and 335. Source: Dean Runyan Associates, U.S. Bureau of Labor Statistics and U.S. Bureau of Economic Analysis

Impacts Generated by Travel Spending in California

	1997	1998	1999	2000	2001	2002	2003
Amount of Travel Spending to Support 1 Job	\$72,730	\$74,900	\$76,850	\$81,670	\$85,260	\$85,780	\$87,440
Tax Revenue Generated by \$100 Travel Spending							
Local	\$2.33	\$2.31	\$2.33	\$2.36	\$2.30	\$2.28	\$2.30
State	\$3.98	\$4.04	\$4.01	\$3.96	\$3.93	\$4.01	\$4.03

Source: Dean Runyan Associates, 2004

Total Travel Spending by County, 1992-2002 (\$Millions)

	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	*Annual Chg.
Alameda	1,494.6	1,573.3	1,645.6	1,835.2	2,071.4	2,211.7	2,281.9	2,502.3	2,794.3	2,611.5	2,456.0	5.1
Alpine	17.4	17.9	18.3	18.5	20.6	22.4	22.2	24.0	24.7	25.9	26.8	4.4
Amador	53.0	54.5	56.5	60.8	67.0	71.7	69.8	73.9	79.2	92.1	99.2	6.5
Butte	126.5	133.6	144.6	151.8	159.3	162.4	170.4	177.9	190.9	191.6	193.5	4.3
Calaveras	84.4	87.5	92.8	96.4	99.1	103.3	106.5	115.8	119.4	123.8	126.1	4.1
Colusa	26.4	26.8	27.3	27.5	28.6	28.8	30.8	32.7	36.1	36.2	36.3	3.3
Contra Costa	606.7	621.2	643.3	673.8	723.8	798.9	838.7	905.4	995.3	941.1	902.1	4.0
Del Norte	67.6	67.5	70.0	68.4	71.9	76.5	73.1	78.6	81.0	82.3	83.7	2.1
El Dorado	417.1	430.5	442.0	448.0	454.4	476.4	493.6	520.9	532.5	534.9	543.8	2.7
Fresno	589.8	603.0	618.1	634.6	666.3	691.0	706.0	744.6	814.7	811.9	808.9	3.2
Glenn	26.1	26.5	27.7	28.9	31.0	32.2	32.9	35.1	38.9	38.5	38.7	4.0
Humboldt	185.0	188.7	194.0	199.0	202.0	206.9	208.8	224.7	237.0	236.4	239.7	2.6
Imperial	150.6	160.9	167.3	170.7	185.1	216.0	204.8	214.5	235.8	236.2	239.9	4.8
Inyo	106.6	110.5	111.6	118.1	126.1	137.9	136.0	141.0	148.9	147.5	154.4	3.8
Kern	644.8	660.9	680.0	668.3	708.3	775.9	774.3	795.0	885.5	887.8	877.8	3.1
Kings	68.0	69.9	72.7	75.0	79.6	84.4	87.3	93.3	101.8	101.5	104.2	4.4
Lake	90.5	93.2	96.4	100.0	104.3	108.3	108.8	117.2	126.5	133.9	136.2	4.2
Lassen	37.2	38.5	39.6	41.1	42.7	43.3	45.3	47.1	50.6	53.2	54.0	3.8
Los Angeles	12,395.8	12,611.0	13,041.5	13,696.4	14,774.2	15,600.2	15,791.1	16,859.9	18,241.4	18,140.0	17,642.7	3.6
Madera	104.7	111.0	116.9	122.9	133.0	140.3	140.1	150.2	159.6	162.9	165.2	4.7
Marin	278.8	315.2	329.1	348.4	377.7	418.1	439.2	484.3	526.9	509.7	516.7	6.4
Mariposa	183.9	191.0	211.9	210.3	193.9	207.8	224.6	231.0	241.1	260.4	269.3	3.9
Mendocino	205.8	204.5	214.8	227.5	229.0	238.6	247.7	264.1	283.2	283.9	292.1	3.6
Merced	107.6	110.8	113.9	113.4	114.7	119.5	121.6	132.6	145.9	144.9	143.5	2.9
Modoc	12.8	12.6	12.9	13.4	14.1	14.3	14.9	15.4	16.7	17.3	17.3	3.0
Mono	196.7	192.2	200.6	205.9	208.5	232.1	244.2	270.6	291.8	317.3	327.6	5.2
Monterey	1,160.7	1,197.8	1,228.6	1,312.4	1,456.6	1,562.6	1,632.1	1,808.2	1,876.0	1,850.9	1,839.1	4.7
Napa	357.8	371.0	408.6	451.3	489.1	537.2	571.4	589.7	631.2	650.4	666.8	6.4
Nevada	153.6	153.0	157.0	159.6	170.7	182.4	182.3	198.6	214.0	219.3	223.9	3.8
Orange	4,271.3	4,331.1	4,543.3	4,769.1	5,137.6	5,513.1	5,659.0	5,860.0	6,336.7	6,309.6	6,345.0	4.0
Placer	340.5	363.7	391.0	411.1	427.5	468.1	508.1	534.2	554.7	562.3	580.1	5.5
Plumas	67.7	68.9	70.7	73.2	76.0	76.8	82.1	83.7	88.9	94.5	96.4	3.6
Riverside	3,018.9	3,070.5	3,182.1	3,312.3	3,570.1	3,936.0	3,972.8	4,275.1	4,508.9	4,631.0	4,739.5	4.6
Sacramento	1,246.0	1,270.8	1,311.8	1,368.7	1,450.6	1,554.0	1,633.1	1,745.8	1,930.1	1,931.9	1,956.0	4.6
San Benito	48.7	49.8	49.8	51.3	56.7	61.3	63.1	69.0	74.3	73.3	73.1	4.1
San Bernardino	1,914.3	1,998.3	2,052.8	2,099.2	2,218.6	2,394.9	2,405.1	2,547.3	2,732.6	2,757.3	2,780.0	3.8
San Diego	5,147.2	5,241.6	5,219.9	5,403.7	6,232.0	7,137.1	7,664.2	8,124.5	8,766.1	8,559.5	8,585.6	5.2
San Francisco	5,637.1	5,967.8	6,230.6	6,631.2	7,150.9	7,568.9	7,714.4	8,427.8	8,826.4	7,882.0	7,489.7	2.9
San Joaquin	307.6	309.7	318.4	324.9	334.2	353.2	362.8	393.8	454.2	456.5	455.0	4.0
San Luis Obispo	625.8	654.7	630.1	632.8	689.0	732.9	770.7	832.4	906.8	898.5	903.9	3.7
San Mateo	1,776.1	1,844.4	1,938.7	2,087.2	2,274.6	2,465.8	2,553.9	2,675.8	2,848.9	2,535.2	2,426.8	3.2
Santa Barbara	760.1	783.2	816.6	854.2	905.3	974.3	1,024.9	1,090.9	1,163.5	1,167.7	1,177.6	4.5
Santa Clara	1,724.9	1,818.2	1,933.3	2,131.4	2,444.8	2,793.0	3,011.6	3,262.5	3,616.7	3,244.8	3,025.4	5.8
Santa Cruz	360.3	368.8	372.5	391.0	417.8	450.0	467.6	519.7	540.7	525.3	500.7	3.3
Shasta	212.2	213.0	219.8	223.7	234.7	240.9	251.8	263.5	284.9	284.6	289.4	3.2
Sierra	9.2	10.0	11.3	11.8	12.3	13.0	13.7	14.5	15.5	15.8	16.2	5.9
Siskiyou	94.9	95.9	98.4	102.4	107.6	111.8	119.3	122.3	131.1	141.9	145.1	4.3
Solano	313.3	322.6	328.8	336.9	356.6	386.5	396.3	430.7	484.9	463.2	451.1	3.7
Sonoma	653.5	670.3	690.6	723.9	776.1	832.9	877.3	931.5	993.4	985.6	976.9	4.1
Stanislaus	227.6	241.7	251.8	260.1	270.9	279.9	280.8	303.5	338.6	339.2	340.2	4.1
Sutter	42.1	42.7	43.1	43.8	46.6	48.0	48.0	51.7	57.9	57.4	57.4	3.2
Tehama	62.2	64.4	66.6	68.4	72.5	75.2	79.3	81.8	87.7	91.0	92.1	4.0
Trinity	30.3	31.4	32.2	33.0	34.7	35.7	38.6	39.1	40.9	43.0	43.8	3.7
Tulare	184.3	191.8	198.1	203.8	212.5	224.8	232.9	244.7	264.4	269.4	276.9	4.2
Tuolumne	99.2	104.0	106.2	105.5	109.2	117.5	122.0	129.5	134.8	137.1	139.2	3.4
Ventura	706.6	705.3	719.3	736.3	786.9	836.2	874.9	952.3	1,053.0		1,016.7	3.7
Yolo	140.9	142.7	145.1	149.9	158.3	167.1	171.8	185.7	204.3	201.3	199.2	3.5
Yuba	40.0	40.0	39.7	43.5	46.9	47.7	46.9	50.4	56.0	56.2	56.2	3.4
California	50,013	51,452	53,196	55,862	60,615	65,398		72,092	77,618	75,574		4.1

^{*}Annual Change is the average annual percentage change.

California's Top Attractions

Top Ten California Theme Parks (Based on 2003 attendance)

Disneyland, Anaheim
Disney's California Adventure5,311,000
Universal Studios Hollywood TM
SeaWorld, San Diego
Knott's Berry Farm, Buena Park
San Diego Zoo
Six Flags Magic Mountain, Valencia3,050,000
Santa Cruz Beach Boardwalk, Santa Cruz3,000,000
Paramount's Great America, Santa Clara1,911,000
Monterey Bay Aquarium, Monterey1,678,929
Six Flags Marine World, Vallejo
San Diego Zoo's Wild Animal Park
Legoland, Carlsbad

Sources: Amusement Business (Year-End Issue, 2003), Monterey Bay Aquarium, San Diego Zoo and Wild Animal Park

Top Ten National Park Facilities (Based on 2003 visitation)

Golden Gate National Recreation Area13,833,580
San Francisco Maritime Museum4,004,812
Yosemite National Park
Point Reyes National Seashore
Fort Point National Historic Site
Joshua Tree National Park
Cabrillo National Monument
Death Valley National Park
Sequoia National Park
Whiskeytown-Shasta-Trinity
National Recreation Area

Source: National Park Service, 2004

Top Ten State Parks (Based on 2002/2003 fiscal year visitation)

Old Town San Diego State Historic Park 6,490,000
Huntington State Beach
Sonoma Coast State Beach2,909,842
San Onofre State Beach2,385,014
Seacliff State Beach
Bolsa Chica State Beach
Doheny State Beach
Carlsbad State Beach
Big Basin Redwoods State Park
Morro Bay State Park

Source: California State Parks, 2003

Modes of Transportation

Travelers to and through California continue to utilize their own or rented vehicles for the majority of travel. Non-residents on leisure trips are split between use of air or vehicular travel.

Main Mode of Transportation, 2002 (% of Person-trips)

	All	California Ti	California Leisure Travel			
	Total	Business	Leisure	Residents	Non- Residents	
Vehicular						
Auto	74.1	68.2	76.4	81.6	41.1	
Van/Small Truck	8.2	7.1	8.6	8.6	9.0	
Camper/RV	1.4	0.8	1.6	1.5	2.2	
Air Travel	10.5	18.4	7.4	2.1	43.3	
Bus/Train	2.1	1.9	2.2	2.1	2.2	

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Air Arrivals, 2002 vs. 2003

Airport	# of 2002 arrivals	# of 2003 arrivals	% change 02/03
Los Angeles	20,633,000	20,115,000	-2.5%
San Francisco	11,690,000	11,031,000	-5.6%
San Diego	7,313,000	7,493,000	2.5%

Sources: City of Los Angeles Dept. of Airports; SFO Bureau of Communications; San Diego Unified Port District Airport Operations Dept.

International Air Arrivals, 2002 vs. 2003

Airport	# of 2002 arrivals	# of 2003 arrivals	% change 02/03
Los Angeles	7,409,000	7,316,000	-1.3%
San Francisco	3,628,000	3,342,000	-7.9%
San Diego	148,000	130,000	-11.8%

Sources: City of Los Angeles Dept. of Airports; SFO Bureau of Communications; San Diego Unified Port District Airport Operations Dept

Local and State Tax Receipts Generated by Travel Spending, 2003p

	(\$ Millions)
Total Local	1,801
Transient Occupancy Tax	1,051
Local Sales	
Total State	3,151
State Sales	2,190
State Gas Tax	436
Income Taxes	
Total	4,953

Source: Dean Runyan Associates

Top Recreational Activities of Domestic Travelers in California, 2002 (millions of person-trips)

	CA Residents	Non-Residents
Sightseeing	59.7	15.8
Theme/Amusement Park	30.5	7.9
Beach/Waterfront	27.9	6.1
Parks: National, State, etc.	18.3	3.7
Hike, Bike, etc.	15.1	1.8
Visit Historic Site	12.5	3.8

Source: D.K. Shifflet & Associates, Ltd., 2003

Prominent Shopping Districts or Centers

Region	Center or District
North Coast	Village at Corte Madera, Corte Madera
Shasta Cascade	Mount Shasta Mall, Redding
San Francisco Bay Area	Union Square, San Francisco
Central Valley	Fashion Faire, Fresno
Gold Country	Arden Fair, Sacramento
High Sierra	Boatworks Mall, Tahoe City
Central Coast	El Paseo Nuevo, Santa Barbara
Los Angeles County	Rodeo Drive, Hollywood
Orange County	South Coast Plaza, Costa Mesa
San Diego County	Westfield Horton Plaza, San Diego
Deserts	El Paseo, Palm Desert
Inland Empire	The Galleria at Tyler, Riverside

Source: California Toursim, Convention and Visitor Bureaus

Trends in Tourism

- Major factors influencing travel in 2003, and carrying over into 2004:
 - Iraq conflict in Spring 2003 and continuing instability
 - SARS outbreaks in Asia and Canada
 - Elimination of State tourism budget in June 2003, placing entire responsibility for marketing California as a travel destination on the California Travel and Tourism Commission
 - October 2003 fires in Southern California
 - Lagging economic recovery nationwide
 - Diminished presence of California in the competitive marketplace due to post 9-11 advertising shift from out-of-state to in-state
- While US domestic travel improved in 2003, California continued to lag behind. As of June 2003, California domestic travel was down three percent compared to the prior year.
- Overnight business travel was down 11.9 percent, heavily impacting
 the meetings and convention market. Companies continued to cut
 back on employee travel, sending fewer people to meetings,
 conventions and trade shows, substituting video conferencing and
 relying more heavily on e-mail. Due to corporate downsizing, there
 were fewer employees, period.
- Nationally, business travel is projected to increase 4.2 percent in 2004, the first increase since 1999.
- Leisure travel is expected to continue to outperform business travel in California in 2004. According to D.K. Shifflet and Associates, Ltd., overnight leisure travel forecasts which, in Fall 2003, reflected negligible growth in Spring '04 and Summer '04, have been revised (as of March 2004) to reflect a more optimistic Summer and Fall, up 3.1 and 5.2 percent respectively.
- Even more dramatic news is that the outlook for travel to California from out-of-state has greatly improved. Weak consumer confidence levels and sharp declines reported in surveys of travel intentions toward the end of 2003 had produced gloomy forecasts of double-digit drops in non-resident travel. Signs of a rebound strengthened as 2004 progressed. By the end of the first quarter, all projections had turned positive: Spring '04, +6.9%, Summer '04, +6.3%, and Fall '04, +8.5%.
- Length of stay has dropped slightly in recent years, due to the relatively higher proportion of day trips (51.6 % in 1999 to 57.1% in 2002) among California residents as people travel closer to home.
- Average party size has increased slightly, possibly reflecting the post 9-11 increase in family and friends traveling together. School and family reunions, "girlfriend trips," grandparents and grandchildren traveling together, and "traveling with pets" have been noted by trendwatchers across the country. The size of the average traveling party in California grew from 2.3 to 2.4 in 2002.
- By lifestage, the largest non-resident segments visiting California (2002) are households aged 18-34 traveling with children.
- Overseas travel to the US began showing gains at the end of 2003, according to the U.S. Office of Travel and Tourism Industries.
 Western Europe, up over seven percent, showed the strongest growth among the major world regions in November. The euro is expected to enjoys a strong exchange rate against the dollar throughout 2004.
- Asian travel to the US grew one percent in November 2003, the first positive growth since January.

Regional Information



www.visitcalifornia.com www.redwoodempire.com

North Coast

The North Coast changes moods with the weather. From sunny vineyards to misty forests to the foggy coast, it is a place out of the past yet bursting with the future. The North Coast region retains a mix of pastoral and wilderness character that once epitomized much of the state. The region includes the counties of Sonoma, Mendocino, Lake, Humboldt, and Del Norte.

Two California Welcome Centers are located in the North Coast region, at Santa Rosa and Arcata.

County Tra	/isitor Volume County Travel Volume (Person Trips)		Business Travel	Leisure Travel
Sonoma County	7.1 million	2.3%	1.7 million	5.4 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001					
	CA Leisure Travel to Humboldt County	CA Leisure Travel to Mendocino County			
Avg. length of stay (all trips)	2.0 nights	1.1 nights			
Avg. length of overnight stay	2.7 nights	2.6 nights			
Avg. party size	3.6 persons	2.9 persons			
% Traveling with children	33%	22%			
% Day trips	19%	48%			
Mean household income	\$55,000	\$82,800			
Used rental car	8%	7%			
Top states of origin	Oregon, 9% Washington, 5%	Oregon, 3% Arizona, 2%			

Source: D.K. Shifflet & Associates, Ltd., 2002

Average expenditures	per	person	per	day
(less transportation)	2002	2		

	Total	Business Travel	Leisure Travel	Leisure CA Resident	Leisure Non- Resident
Sonoma County	\$108.20	\$118.50	\$104.80	\$108.10	\$90.30
Napa County	\$107.30	\$77.60	\$111.10	\$107.90	\$129.00

Source: D.K. Shifflet & Associates, Ltd., 2003

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
California North	61.3%	-3.2%	\$76.29	2.3%	617	32,100
California North Area	60.3%	-2.3%	\$64.27	2.0%	260	10,722
Eureka/Crescent City	58.2%	5.1%	\$62.05	5.3%	74	3,292
Santa Rosa-Petaluma	56.9%	-5.5%	\$98.86	2.8%	81	5,472

Source: Smith Travel Research, 2004





Regional Population

Holmes/California Tourism

Population (2003) . .778,350

Population of Cities (2003)

Eureka26,100

Crescent City7,325

Santa Rosa154,500

National Park

• Redwood National Park 2003 Attendance 408,125

State Parks

- Jedediah Smith State Park Attendance 187,656*
- Del Norte Coast Redwoods State Park Attendance 78,221*
- Prairie Creek Redwoods State Park

Attendance 263,808*

- Grizzly Creek State Park Attendance 31,339*
- Humboldt Redwoods State Park
 Attendance 507,507*
- Sonoma Coast State Beach Attendance 2,909,842*

www.visitcalifornia.com www.shastacascade.org



Shasta Cascade

The Shasta Cascade is an outdoor recreation wonderland. Volcanic landscapes and dense forests provide a scenic venue for camping, hiking, biking, hunting, fishing, swimming, boating, water-skiing, snow shoeing, downhill and cross-country skiing, birding and wildlife viewing. The region includes Siskiyou, Modoc, Trinity, Shasta, Lassen, Tehama, Plumas and Butte Counties.

The California Welcome Center, Anderson is located adjacent to Interstate 5.



Regional Population

National Parks

- Whiskeytown-Shasta-Trinity National Recreation Area 2003 attendance 750,951
- Lassen Volcanic National Park 2003 attendance 404,384
- Lava Beds National Monument 2003 attendance 119,515

State Parks

- Castle Crags State Park Attendance 44,846*
- Plumas-Eureka State Park Attendance 86,493*
- McArthur-Burney Falls State Park Attendance 204,347*
- Lake Oroville State Recreation Area Attendance 1,381,062*

*2002/2003 fiscal year

Visitor Volume County Travel Volume (Person Trips)		% of CA Total Travel Volume	Business Travel	Leisure Travel	
Shasta	2.2 million	0.7%	0.5 million	1.6 million	
Butte	1.9 million	0.6%	0.5 million	1.4 million	

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001					
CA Leisure Travel to Shasta County					
Avg. length of stay (all trips)	1.5 nights				
Avg. length of overnight stay	2.7 nights				
Avg. party size	2.9 persons				
% Traveling with children	32%				
% Day trips	43%				
Mean household income	\$54,600				
Used rental car	7%				
Top states of origin	Oregon, 10%				
	Washington, 6%				

Source: D.K. Shifflet & Associates, Ltd., 2003

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
California North	61.3%	-3.2%	\$76.29	2.3%	617	32,100
Redding/Chico	60.9%	-6.2%	\$60.43	1.3%	67	4,267

San Francisco Bay Area

The San Francisco Bay Area is a feast for the senses. The dramatic landscape, the fog and sun climate and the multicultural medley of the diverse neighborhoods all contribute to make a uniquely California blend. The region encompasses the counties of San Francisco, San Mateo, Santa Cruz, Alameda, Marin, and Napa; northern Santa Clara County, and western Contra Costa and Solano counties.

A California Welcome Center is located at PIER 39 in San Francisco.

Visitor Volume County Travel Volume (Person Trips)		% of CA Total Travel Volume	Business Travel	Leisure Travel	
Marin/ San Francisco/ San Mateo	27.2 million	8.8%	8.4 million	18.9 million	
Santa Cruz	4.6 million	1.5%	0.4 million	4.3 million	
Alameda/ Contra Costa	11.4 million	3.7%	4.8 million	6.7 million	
Santa Clara	12.1 million	3.9%	4.7 million	7.3 million	
Solano/Napa	9.6 million	3.1%	1.5 million	8.1 million	

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001					
	CA Leisure Travel to San Francisco County	CA Leisure Travel to Alameda County			
Avg. length of stay (all trips)	1.5 nights	1.4 nights			
Avg. length of overnight stay	3.2 nights	3.3 nights			
Avg. party size	3.1 persons	2.6 persons			
% Traveling with children	18%	21%			
% Day trips	48%	56%			
Mean household income	\$67,600	\$63,100			
Used rental car	23 %	10%			

Source: D.K. Shifflet & Associates, Ltd., 2002

Average expenditures per person per day (less transportation) 2002

	Total	Business Travel	Leisure Travel	Leisure CA Resident	Leisure Non- Resident
San Francisco	\$130.50	\$156.60	\$117.30	\$110.10	\$128.30
Santa Clara County	\$93.40	\$127.70	\$71.20	\$75.90	\$62.10
Alameda County	\$76.40	\$91.90	\$64.00	\$61.40	\$70.30
Solano County	\$95.10	\$138.30	\$86.20	\$94.80	\$44.40

Source: D.K. Shifflet & Associates, Ltd., 2003

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Oakland	55.0%	-6.6%	\$83.10	-5.1%	229	24,398
San Francisco/San Mateo	62.6%	2.1%	\$116.92	-5.0%	408	52,150
San Jose-Santa Clara	54.5%	-6.2%	\$99.19	-8.8%	315	29,703
Vallejo-Fairfield-Napa	66.9%	-4.0%	\$89.88	2.2%	135	8,347

Source: Smith Travel Research, 2003





Regional Population

Population (2003) 6,341,425 Population of Cities (2003)

 San Francisco
 ... 791,600

 Oakland
 ... 412,200

 Santa Cruz
 ... 55,600

 Napa
 ... 74,700

Theme Parks

- Santa Cruz Beach Boardwalk 2003 attendance 3,000,000
- Six Flags Marine World 2003 attendance 1,725,000
- Paramount's Great America 2003 attendance 1,911,000
- Fort Point National Historical Site 2003 attendance 1,635,976
- Muir Woods National Monument 2003 attendance 719,348

National Parks

- Golden Gate National Recreation Area, 2003 attendance 13,833,580
- San Francisco Maritime Museum 2003 attendance 4,004,812
- Point Reyes National Seashore
 2003 attendance 2,224,880

State Parks

- Mount Tamalpais State Park Attendance 619,470*
- Seacliff State Beach Attendance 2,335,059*

www.visitcalifornia.com www.visitcentralvalley.com



Central Valley

Bound by the gently rolling hills of the Coast Range to the west and the Sierra foothills to the east, the Central Valley's fertile land provides 25% of the country's table food. The inland fingers of the Delta, and the many rivers, lakes and reservoirs of the valley offer numerous water recreation opportunities. The region includes Glenn, Colusa, Yolo, Yuba, Sutter, San Joaquin, Stanislaus, Merced, and Kings counties; the northwestern portion of Kern County; western portions of Tulare, Madera, and Fresno counties, the northeastern portion of Solano County, and the eastern portion of Contra Costa County.

The California Welcome Center, Merced is a convenient stop for travelers in the Central Valley.

Visitor Volume County Travel Volume (Person Trips)		% of CA Total Travel Volume	Business Travel	Leisure Travel	
Kern	6.5 million	2.1%	2.6 million	3.9 million	
San Joaquin	4.0 million	1.3 %	1.1 million	3.0 million	
Merced	3.1 million	1.0 %	0.4 million	2.7 million	
Stanislaus	3.1 million	1.0 %	1.3 million	1.8 million	
Yolo	1.5 million	0.5 %	0.7 million	0.9 million	
Yuba	0.9 million	0.3 %	0.3 million	0.6 million	

Source: D.K. Shifflet & Associates, Ltd., 2003

: Holmes/California rounsm

Regional Population

Population (2003) 4,206,295 Population of Cities (2003)

State Parks

- Brannan Island State Recreation Area Attendance 149,784*
- San Luis Reservoir State Recreation Area Attendance 757,330*
- Millerton Lake State Recreation Area Attendance 563,194*
- Fort Tejon State Historic Park Attendance 47,780*

*2002/2003 fiscal year

Average expenditures per person per day (less transportation) 2002

Total	Business Travel	Leisure Travel
\$79.50	\$120.40	\$50.90
\$74.90	\$78.30	\$73.00
na	na	na
\$95.10	\$138.30	\$86.20
	\$79.50 \$74.90 na	\$79.50 \$120.40 \$74.90 \$78.30 na na

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001

	CA Leisure Travel to Fresno County	CA Leisure Travel to San Joaquin County
Avg. length of stay (all trips)	1.3 nights	1.0 nights
Avg. length of overnight stay	2.4 nights	2.1 nights
Avg. party size	2.9 persons	2.9 persons
% Traveling with children	27%	30%
% Day trips	44%	51%
Mean household income	\$58,000	\$60,000
Used rental car	7%	7%
Top states of origin	Washington, 3% Texas/Nevada, 2% each	Oregon/Washington, 4% each Texas, 3%

Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Bakersfield	58.8%	-1.8%	\$56.02	2.6%	112	8,498
Fresno	63.9%	5.4%	\$60.96	3.9%	111	8,528
Tulare/Visalia	58.8%	0.2%	\$63.94	0.8%	87	4,884
Stockton	64.6%	0.6%	\$62.47	2.6%	99	6,580
Vallejo-Napa-Fairfield	66.9%	-4.0%	\$89.88	2.2%	135	8,347

www.visitcalifornia.com www.calgold.org

Gold Country

The discovery of gold in the American River at Coloma in 1848 identified California as the land of golden opportunity. Today, the region is a blend of contemporary culture and pioneer beginnings. The Gold Country region includes all of Sacramento and Sierra counties, western portions of Nevada, Placer, El Dorado, Amador, Calaveras and Tuolumne counties, and eastern Madera County.

The California Welcome Center, Auburn is located adjacent to Interstate Highway 80.



Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002					
Total Business Leisure Travel Travel					
Sacramento County	\$81.50	\$102.00	\$69.70		

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001				
	CA Leisure Travel to Sacramento County			
Avg. length of stay (all trips)	1.3 nights			
Avg. length of overnight stay Avg. party size	2.9 nights 2.9 persons			
% Traveling with children % Day trips	26% 54%			
Mean household income	\$66,700			
Used rental car	10 %			
Top states of origin	Nevada, 4% Oregon/Washington, 3% each			

Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
California North Central	60.0%	-2.7%	\$68.40	2.8%	269	16,428
Sacramento	61.80%	-2.2%	\$84.60	1.0%	293	23,382

Source: Smith Travel Research, 2004





Regional Population

Population (2003) 1,736,420
Population of Cities (2003)
Sacramento 433,400
Auburn 12,250

Placerville10,200

State Parks

- Folsom Lake State Recreation Area Attendance 1,309,138*
- Old Sacramento State Historic Park Attendance 567,596*
- Marshall Gold Discovery State Historic Park
 Attendance 280,122*

Attendance 200,122

- Columbia State Historic Park Attendance 628,616*
- Empire Mine State Historic Park Attendance 117,558*

www.visitcalifornia.com www.visithighsierra.com



High Sierra

The High Sierra is symbolic of the American wilderness. The crystal-clear high country lakes, steaming hot springs, giant sequoias and peaks of the Sierra Nevada are an outdoor enthusiast's dream. The High Sierra region includes all of Alpine, Mariposa and Mono counties, the eastern portions of Nevada, Placer, El Dorado, Amador, Calaveras, Tuolumne, Madera, Fresno and Tulare counties, the northern portion of Inyo County, and northeastern Kern County.



Regional Population

Population (2003) . .341,110

Population of Cities (2003)

Truckee14,850

S. Lake Tahoe23,850

Bishop3,620

National Parks

- Yosemite National Park 2003 attendance 3,378,662
- Sequoia National Park 2003 attendance 979,296
- Kings Canyon National Park 2003 attendance 555,985
- **Devil's Postpile National Monument** 2003 attendance 118,550
- Manzanar National Historical Site 2003 attendance 57,378

State Parks

- Donner Memorial State Park Attendance 183,848*
- Calaveras Big Trees State Park
 Attendance 164,820*
- D.L. Bliss State Park Attendance 73,030*
- Emerald Bay State Park Attendance 525,740*
- Sugar Pine Point State Park Attendance 73,948*

Domestic Visitor Profile, Avg. 1999-2001				
	CA Leisure Travel to El Dorado County			
Avg. length of stay (all trips)	2.0 nights			
Avg. length of overnight stay	3.2 nights			
Avg. party size	3.4			
% Traveling with children	28%			
% Day trips	34%			
Mean household income	\$71,600			
Used rental car	12 %			
Top states of origin	Nevada, 3% Washington, 2%			

Source: D.K. Shifflet & Associates, Ltd., 2003

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
California North Central	60.0%	2.7%	\$68.40	2.8%	269	16,428

www.visitcalifornia.com www.centralcoast-tourism.com

Central Coast

The Central Coast is serene Missions, bucolic agricultural communities, and the dramatic meeting of ocean and land. Sometimes called the Middle Kingdom, the region is located between the San Francisco Bay Area and Southern California. It includes Ventura, Santa Barbara, San Luis Obispo, Monterey and San Benito counties, and the southern portion of Santa Clara County.

	e vel Volume n Trips)	% of CA Total Travel Volume	Business Travel	Leisure Travel
Monterey	8.0 million	2.6 %	1.5 million	6.6 million
Santa Barbara	10.5 million	3.4%	3.1 million	7.4 million
San Luis Obispo	7.7 million	2.5%	2.1 million	5.6 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002						
Total Business Leisure Travel Travel						
Santa Barbara County	\$89.20	\$89.80	\$89.00			
Monterey County	\$134.20	\$175.70	\$121.70			
San Luis Obispo County	\$105.70	\$105.30	\$105.80			
Ventura County (2001)	\$57.00	\$65.90	\$55.90			

Source: D.K. Shifflet & Associates, Ltd., 2003

	CA Leisure Travel to Monterey County	CA Leisure Travel to San Luis Obispo County
Avg. length of stay (all trips)	1.2 nights	1.7 nights
Avg. length of overnight stay	2.2 nights	2.5 nights
Avg. party size	3.1 persons	3.1 persons
% Traveling with children	24%	24%
% Day trips	46%	29%
Mean household income	\$71,600	\$63,200
Used rental car	14 %	8%
Top states of origin	Oregon, 2%	Nevada, 2% Oregon, 1%

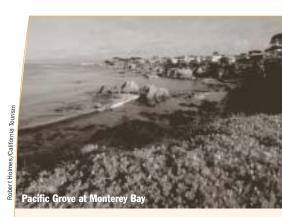
Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Central Coast	63.7%	-1.1%	\$109.63	1.1%	541	34,483

Source: Smith Travel Research, 2004





Regional Population

Theme Park

 Monterey Bay Aquarium 2003 attendance 1,678,929

National Park

• Channel Islands National Park 2003 attendance 406,736

State Parks

- Salinas River State Beach Attendance 505,221*
- Monterey State Historic Park Attendance 563,739*
- Point Lobos State Reserve Attendance 285,032*
- Hearst Castle™ Attendance 767,816*
- Pfeiffer Big Sur State Park Attendance 379,562*



Los Angeles County

Movie making and the glamour of the Silver Screen fascinate the world, but Los Angeles County is much more. The region encompasses high desert, chaparral covered hillsides, sparkling beaches, snowy peaks and a sprawling metropolis, all in one county.

The California Welcome Center, Los Angeles is located in the Beverly Center.



Regional Population

Population (2003) 9,979,600 Population of Cities (2003)

Los Angeles ... 3,864,400 Long Beach 481,000 Beverly Hills 35,350

Theme/Amusement Parks

- Universal Studios, Hollywood™ 2003 attendance 4,576,000
- Six Flags Magic Mountain 2003 attendance 3,050,000

National Park

• Santa Monica Mountains National Recreation Area 2003 attendance 447,771

State Parks

• Topanga State Park Attendance 387,165*

*2002/2003 fiscal year

	e vel Volume n Trips)	% of CA Total Travel Volume	Business Travel	Leisure Travel
Los Angeles	52.9 million	17.1 %	19.2 million	33.8 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002

	Total	Business Travel	Leisure Travel
Los Angeles County	\$95.20	\$117.40	\$82.60

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001

	CA Leisure Travel to Los Angeles County
Avg. length of stay (all trips)	1.5 nights
Avg. length of overnight stay	3.3 nights
Avg. party size	3.1 persons
% Traveling with children	25%
% Day trips	53%
Mean household income	\$61,300
Used rental car	17%
Top states of origin	Arizona, 5% Texas/Nevada, 3% each

Source: D.K. Shifflet & Associates, Ltd., 2002

Air Arrivals

Los Angeles

Domestic

20,115,260

International

7,316,469

Source: City of Los Angeles Department of Airports

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
	07.40/	0.40/	404.40	0.50/	005	07.004
Los Angeles-Long Beach	67.4%	2.4%	\$91.10	-0.5%	985	97,064

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Orange County

Walt Disney opened Disneyland in 1955 and pastoral Orange County was changed forever. The economic boom that followed brought luxury resorts, professional sports, shopping centers and recreation opportunities of all types.

The California Welcome Center in Santa Ana serves the millions of visitors to the region.



	Ime Travel Volume rson Trips)	% of CA Total Travel Volume	Business Travel	Leisure Travel
Oragne Count	27.5 million	8.9%	5 million	22.5 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditu (less transportatio			r day	
	Total	Busine	ess	L

 Total
 Business Travel
 Leisure Travel

 Orange County
 \$99.40
 \$100.10
 \$99.30

Source: D.K. Shifflet & Associates, Ltd., 2003

	CA Leisure Travel to Orange County
Avg. length of stay (all trips)	1.4 nights
Avg. length of overnight stay	3.0 nights
Avg. party size	3.7 persons
% Traveling with children	40%
% Day trips	53%
Mean household income	\$64,800
Used rental car	12%
Top states of origin	Arizona, 6% Nevada/Washington, 3% each

Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Anaheim-Santa Ana	66.9%	3.9%	\$91.55	0.6%	436	53,316

Source: Smith Travel Research, 2004



Regional Population

Population (2003) 2,978,800
Population of Cities (2003)
Anaheim337,400
Santa Ana347,200

Costa Mesa 111,500

Theme/Amusement Parks

- **Disneyland** 2003 attendance 12,720,000
- **Disney's California Adventure** 2003 attendance 5,311,000
- Knott's Berry Farm 2003 attendance 3,479,895

State Parks

- Bolsa Chica State Beach Attendance 2,257,957*
- Huntington State Beach Attendance 3,769,946*
- Crystal Cove State Park Attendance 653,927*
- Doheny State Beach Attendance 1,834,908*
- San Clemente State Beach Attendance 1,061,233*



San Diego County

San Diego reflects the blend of cultures and geography that evolved into the California of today. The Mission, the beaches, the city, the valley and the nearby mountains treat visitors to a glimpse of the old, the new, and the beautiful. A short drive takes you from the beach to wooded mountains where snow dusts the peaks in the winter. All of San Diego County except for Borrego Springs and Anza-Borrego Desert State Park is included in the San Diego County region.

The California Welcome Center, Oceanside is conveniently located on the Coast Highway.



Regional Population

Population (2003) 2,951,400 Population of Cities (2003)

San Diego 1,275,100 Carlsbad 90,300

Oceanside 169,800

Theme/Amusement Parks

- **SeaWorld** 2003 attendance 4,000,000
- San Diego Zoo 2003 attendance 3,085,038
- Wild Animal Park 2003 attendance 1,402,906
- LEGOLAND 2003 attendance 1,300,000

National Park

• Cabrillo National Monument 2003 attendance 1,130,166

State Parks

- Old Town San Diego State Historic Park Attendance 6,490,800*
- San Onofre State Beach Attendance 2,385,014*
- Carlsbad State Beach Attendance 1,593,639*
- Cardiff State Beach Attendance 1,315,308*
- Silver Strand State Beach Attendance 464,061*

*2002/2003 fiscal year

	e ovel Volume n Trips)	% of CA Total Travel Volume	Business Travel	Leisure Travel
San Diego	40.5 million	13.1%	11.6 million	28.9 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002

	Total	Business Travel	Leisure Travel
San Diego County	\$95.70	\$119.00	\$85.40

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001

	CA Leisure Travel to San Diego County
Avg. length of stay (all trips)	1.4 nights
Avg. length of overnight stay	3.0 nights
Avg. party size	3.3 persons
% Traveling with children	21%
% Day trips	50%
Mean household income	\$69,300
Used rental car	10%
Top states of origin	Arizona, 8% Nevada/Washington, 3% each

Source: D.K. Shifflet & Associates, Ltd., 2002

Air Arrivals

San Diego

Domestic

7.493.390

International

130,208

Source: San Diego Unified Port District Airport Operations Department, 2003

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
San Diego	69.5%	1.9%	\$111.34	2.2%	446	53,107

Deserts

California's deserts are full of contrasts. Side by side with golf courses, tennis courts and luxury resorts are colorful geological formations, fan-palm oases, riparian wetlands, spring wildflowers, high rugged peaks and an inland saltwater sea. The Desert region includes all of Imperial County, and the eastern portions of San Bernardino, Riverside, San Diego, Kern and Inyo counties.

There are two California Welcome Centers in the Desert region. The Barstow facility provides travelers with information as they enter California through the desert. The California Welcome Center in Yucca Valley serves desert visitors to the Palm Springs and Joshua Tree National Park area.

County Tra	Visitor Volume County Travel Volume (Person Trips)		Business Travel	Leisure Travel
Riverside/ San Bernardino	29.7 million	9.6 %	6.5 million	23.2 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002						
Total Business Leisure Travel Travel						
Riverside County	\$77.10	\$99.50	\$72.00			
San Bernardino County	\$66.10	\$62.70	\$67.10			

Source: D.K. Shifflet & Associates, Ltd., 2003

Domestic Visitor Profile, Avg. 1999-2001					
	CA Leisure Travel to Riverside County				
Avg. length of stay (all trips)	1.1 nights	1.5 nights			
Avg. length of overnight stay	2.5 nights	3.0 nights			
Avg. party size	3.1 persons	3.0 persons			
% Traveling with children	27%	21%			
% Day trips	55%	50%			
Mean household income	\$57,800	\$69,300			
Used rental car	8%	10%			
Top states of origin	Arizona/Washington, 3% each Oregon, 2%	Arizona/Washington 3% each Oregon, 2%			

Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Palm Springs	59.4%	0.5%	\$116.70	-4.1%	122	13.827

Source: Smith Travel Research, 2004





Regional Population

Population (2003) 1,865,175

Population of Cities (2003)

Barstow 23,000

Palm Springs 44,000

National Parks

- Joshua Tree National Park 2003 attendance 1,280,465
- Death Valley National Park 2003 attendance 785,395

State Parks

- Red Rock Canyon State Park Attendance 185,600*
- Providence Mountains State Park Attendance 8,435*
- Salton Sea State Recreation Area Attendance 245,657*
- Anza-Borrego Desert State Park Attendance 550,265*

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Inland Empire

Visitors to the Inland Empire find a world of surprises: nearby ski resorts, lush vineyards, a mission-style inn, orchards, and hot-air balloon festivals. The region encompasses the western portions of Riverside and San Bernardino Counties, including the communities of Riverside, San Bernardino, Temecula, Hemet, Big Bear, Lake Arrowhead, San Jacinto and Victorville.



Regional Population

Population (2003) 1,711,025 Population of Cities (2003)

State Parks

- Lake Perris State Recreation Area Attendance 1,205,666*
- Silverwood Lake State Recreation Area Attendance 487.009*
- Mount San Jacinto State Park Attendance 387,818*

*2002/2003 fiscal year

County Tra	Visitor Volume County Travel Volume (Person Trips)		Business Travel	Leisure Travel
Riverside/ San Bernardino	29.7 million	9.6%	6.5 million	23.2 million

Source: D.K. Shifflet & Associates, Ltd., 2003

Average expenditures per person per day (less transportation) 2002

Domestic Visitor Profile, Avg. 1999-2001

Total	Business Travel	Leisure Travel
\$77.10	\$99.50	\$72.00
\$66.10	\$62.70	\$67.10
	\$77.10	Travel \$77.10 \$99.50

Source: D.K. Shifflet & Associates, Ltd., 2003

CA Leisure Travel to CA Leisure Travel to San Bernardino County Riverside County Avg. length of stay (all trips) 1.1 nights 1.5 nights Avg. length of overnight stay 2.5 nights 3.0 nights 3.1 persons 3.0 persons Avg. party size 21% % Traveling with children 27% % Day trips 55% 50%

 % Day trips
 55%
 50%

 Mean household income
 \$57,800
 \$69,300

 Used rental car
 8%
 10%

 Top states of origin
 Arizona/Washington, 3% each Oregon, 2%
 Arizona/Washington, 3% each Oregon, 2%

Source: D.K. Shifflet & Associates, Ltd., 2002

Lodging Statistics

Location	Avg. Occupancy Rate 2003	Percent change 2002:2003	Average Room Rate 2003	Percent change 2002:2003	Hotel Census	Room Census
Riverside/ San Bernardino	64.5%	1.3%	\$81.55	-0.4%	465	36,795

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